

CYBERGATE TECHNOLOGY SDN BHD

Backup and Disaster Recovery

Protect Your Business Data - Recover Fast When Disaster Strikes

KL - Selangor - Negeri Sembilan - Melaka



About This Service

Most Malaysian businesses do not think seriously about backup and disaster recovery until they experience a data loss event. A ransomware attack, a failed hard drive or an accidental deletion can wipe out years of business data in minutes. Without a tested backup and recovery plan the average SME takes 3 to 5 days to recover - if they recover at all. Cybergate designs layered backup solutions and documents recovery procedures so you can restore in hours.

3-2-1

Backup Rule We Design Every Solution Around

4hrs

Target Recovery Time for Retainer Clients

100%

Solutions Include Scheduled Restore Testing

What Our Backup Solutions Cover

- ✓ NAS backup: Synology and QNAP appliances
- ✓ Cloud backup: AWS, Azure and Wasabi
- ✓ Offsite encrypted replication
- ✓ File server and shared drive backup
- ✓ Backup monitoring with failure alerts
- ✓ Disaster recovery plan documentation
- ✓ Microsoft 365 mailbox and SharePoint backup
- ✓ Server image backup for bare-metal recovery
- ✓ Virtualisation backup: Hyper-V and VMware
- ✓ Automated daily, weekly, monthly schedules
- ✓ Scheduled restore testing and verification
- ✓ PDPA-compliant retention policies

The 3-2-1 Backup Rule — The Industry Standard We Design Around

3 copies of your data — primary, local backup and offsite backup.

2 different types of media — e.g. NAS and cloud, not two external drives.

1 copy stored offsite — cloud or physical offsite to protect against fire, flood or theft at your premises. No single failure should cause permanent loss.

Our Backup Implementation Process

01

Data Assessment

We assess your data environment - what you have, where it lives, how critical it is and what your recovery time requirements are.

02

Solution Design

We design a layered backup plan based on data volume, budget and RTO. Clear proposal with all costs before anything starts.

03

Implementation

We install and configure all backup hardware and software, set schedules and alerts, run the first full backup to verify.

04

Monitor and Test

We monitor backup jobs daily, alert on any failure and perform scheduled quarterly restore tests. You know your backup works.

Pricing Guide

NAS Backup

From RM 1,500

Synology 2-bay NAS with drives.
Local backup for up to 4TB.
Installed and configured onsite.

Cloud Backup

From RM 80/mo

Up to 1TB cloud backup.
Daily automated backups.
Point-in-time recovery included.

Managed Monitoring

From RM 200/mo

Daily monitoring and alerts.
Monthly health reports.
Quarterly restore testing.

What Threatens Your Business Data

Ransomware Attacks

Encrypts all files and demands payment. Average ransom demand against Malaysian SMEs: RM 20,000 to RM 200,000. Backup is the only real defence.

Hardware Failure

Hard drives fail without warning. A server hard drive has an average lifespan of 3 to 5 years. RAID is not a backup - it is redundancy.

Accidental Deletion

Staff accidentally delete files or overwrite data regularly. Without versioned backup, deleted files are gone permanently.

Fire, Flood or Theft

Physical disasters destroy onsite backups. Offsite or cloud backup is the only protection against total loss from a physical event.

Is your business data properly protected?

Get a free backup assessment. No obligation, no cost.

+6013-256 2218

support@cybergate.com.my