

IT Hardware Supply - Full Features Guide

Complete product catalogue, specifications, brands and service inclusions

Computers and Workstations

- ✓ Business laptops from RM 2,800
- ✓ Desktop workstations from RM 2,200
- ✓ All-in-one PCs for reception and counters
- ✓ Thin clients for remote desktop setups
- ✓ Mini PCs for space-constrained offices
- ✓ High-performance workstations for CAD/design
- ✓ Refurbished grade-A units available
- ✓ Bulk rollout with identical configuration

Servers and Storage

- ✓ Tower servers: Dell PowerEdge T150, T350
- ✓ Rack servers: Dell R350, HP DL380
- ✓ NAS: Synology DS224+, DS923+, RS1221+
- ✓ QNAP NAS for high-performance workloads
- ✓ RAID configuration included
- ✓ Server OS installation and domain setup
- ✓ Storage expansion: additional HDD/SSD bays
- ✓ Server rack and cable management

Networking Hardware

- ✓ Unmanaged switches: TP-Link, D-Link
- ✓ Managed switches: Cisco, TP-Link SG series
- ✓ Fortinet FortiGate firewalls: 40F, 60F, 80F
- ✓ Cisco ASA and Meraki firewalls
- ✓ Ubiquiti UniFi wireless APs
- ✓ TP-Link EAP and Omada controllers
- ✓ Aruba Instant On for SME offices
- ✓ Routers and SD-WAN devices

Power and Peripherals

- ✓ APC Smart-UPS 1000VA to 3000VA
- ✓ CyberPower and Eaton UPS systems
- ✓ HP, Brother and Canon multifunction printers
- ✓ Label printers and barcode scanners
- ✓ Monitors: Dell, HP 24-inch to 32-inch
- ✓ Docking stations for laptop-to-desk setups
- ✓ Keyboards, mice and headsets in bulk
- ✓ Webcams and conferencing equipment

What Is Included in Every Hardware Purchase

- Manufacturer authorised warranty
- Pre-delivery configuration
- Domain join and software install
- Antivirus and security setup
- Onsite installation by engineer
- Post-install testing and sign-off
- Handover checklist provided
- 90-day post-install support

Brands We Are Authorised to Supply

- Dell - laptops, desktops, servers
- HP - laptops, desktops, printers
- Lenovo - ThinkPad, ThinkBook, ThinkStation
- Fortinet - firewalls and network security
- Synology - NAS and storage solutions
- Ubiquiti - UniFi wireless and networking
- TP-Link - switches, APs, routers
- APC and CyberPower - UPS systems

Hardware Supply Service Comparison

Service Feature	Supply Only	Supply and Install	Full Project
Hardware procurement	Yes	Yes	Yes
Authorised warranty	Yes	Yes	Yes
Delivery to premises	Yes	Yes	Yes
Pre-delivery configuration	No	Yes	Yes
Onsite installation	No	Yes	Yes
Domain join and software	No	Yes	Yes
Cable management	No	Basic	Full
Network integration	No	No	Yes
IT asset documentation	No	No	Yes
90-day post-install support	No	Yes	Yes
Project management	No	No	Yes

Warranty Coverage by Brand

Dell Business Laptops

1 year onsite warranty standard. Upgrade to 3-year ProSupport Plus available.
ProSupport next business day parts and labour.

Dell Servers (PowerEdge)

3 year ProSupport Plus included on most PowerEdge models.
NBD onsite coverage with hardware dispatch SLA.

HP Business Laptops

1 year carry-in warranty standard. HP Care Pack upgrades available.
HP Care Pack: 3-year onsite next business day.

Lenovo ThinkPad/ThinkBook

1 year depot warranty standard. Onsite upgrade available.
Lenovo Premier Support: 3-year onsite available.

Synology NAS

2 year standard warranty. RackStation models carry 3 year.
Advanced replacement available in Malaysia.

Fortinet FortiGate

1 year hardware warranty with FortiCare subscription required for updates.
FortiCare 24x7 support contracts available.

APC UPS

2 year standard warranty. On-site service plans available from APC.
APC EcoStruxure IT for remote monitoring.

Recommended Specs by Business Size

1-10 Users

Lenovo ThinkBook 14 (i5, 16GB RAM, 512GB SSD). Synology DS224+ for shared storage. TP-Link managed switch.

11-30 Users

Dell Vostro 15 or HP ProBook 450 (i5/i7, 16GB, 512GB). Dell PowerEdge T150 server. Fortinet FortiGate 40F. Synology DS923+.

31-80 Users

Dell OptiPlex desktops or Lenovo ThinkStation. Dell PowerEdge R350 rack server. Cisco managed switches. FortiGate 60F. Synology RS1221+.

80+ Users

Custom spec consultation required. Multi-server, redundant networking, enterprise NAS with HA. FortiGate 80F or above. Structured cabling project.

Frequently Asked Questions

Do you only supply or do you install as well?

We do both. Supply-only is available for clients with their own IT team.
For most clients we handle spec, procurement, pre-config, delivery and install.

Are your prices competitive with online marketplaces?

We supply business-grade hardware from authorised distributors with valid local warranties. Consumer-grade online hardware often has no local warranty or support.
Supply-and-install total value is typically better for businesses.

What warranty comes with hardware you supply?

All hardware carries the manufacturer local warranty (1 to 3 years by brand).
We also provide 90-day post-installation support for configuration issues free.

Can you handle bulk supply for a new office rollout?

Yes. We pre-configure all devices identically before delivery so installation is fast and consistent. We have handled rollouts from 5 to over 100 workstations.

Can you advise on what specs I need?

Yes. Tell us your use case, team size and budget. We recommend the right models without overselling on specifications your team does not actually need.

Do you supply networking gear like switches and firewalls?

Yes. Managed and unmanaged switches, APs, routers and firewalls from Fortinet, Cisco, Ubiquiti and TP-Link. All networking hardware is configured before install.



IT & DIGITAL SOLUTIONS

NEED IT HARDWARE SUPPLIED AND INSTALLED?

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support@cybergate.com.my | www.cybergate.com.my

