

Microsoft 365 and Cloud Services

CYBERGATE
TECHNOLOGY

Certified Migration, Setup and Ongoing Management for Malaysian Businesses

Why Microsoft 365?

Microsoft 365 consolidates email, file storage, team collaboration, video conferencing and Office productivity applications into a single cloud platform. For Malaysian SMEs, it replaces ageing on-premise servers with enterprise-grade reliability, 99.9% uptime SLA and built-in security — at a predictable monthly cost per user.

200+

Migrations completed for Malaysian businesses

0

Data loss incidents across all migrations

99.9%

Microsoft uptime SLA guaranteed

What Is Included

- ✓ Email migration (Exchange, Gmail, POP3)
- ✓ Outlook desktop and mobile configuration
- ✓ OneDrive file migration from local servers
- ✓ Multi-factor authentication (MFA) setup
- ✓ Microsoft Defender for Business protection
- ✓ User onboarding and offboarding management
- ✓ DNS setup: MX, SPF, DKIM, DMARC
- ✓ SharePoint Online document library setup
- ✓ Microsoft Teams channels and permissions
- ✓ Conditional access and device compliance
- ✓ Microsoft 365 Backup (third-party solution)
- ✓ Ongoing administration retainer available

Certified Microsoft Partner

Cybergate Technology is a certified Microsoft Partner serving businesses across Kuala Lumpur, Selangor, Negeri Sembilan and Melaka since 2014. We have migrated over 200 organisations from on-premise Exchange servers, Google Workspace, local mail servers and POP3 setups to Microsoft 365 — with zero data loss and minimal disruption in every engagement.

Microsoft 365 Plans at a Glance

Plan	Price/User/Month	Best For	Key Inclusions
Business Basic	RM 17	Email + cloud only	Outlook, Teams, SharePoint, OneDrive, 1TB storage
Business Standard	RM 52	Most SMEs	All Basic + Word, Excel, PowerPoint, Publisher desktop apps
Business Premium	RM 77	Security-focused	All Standard + Intune, Azure AD P1, Defender for Business

* Prices are indicative. Final pricing depends on licence type and volume. Contact us for a tailored quote.

Microsoft 365 — Service Details

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What Cybergate Delivers Before, During and After Migration

Areas We Cover

Kuala Lumpur	Petaling Jaya	Shah Alam	Subang Jaya
Klang	Cheras	Puchong	Cyberjaya
Putrajaya	Seremban	Nilai	Melaka

Our Migration Process

01

Pre-Migration Audit

We audit your current email platform, DNS settings, mailbox count and data volume. We identify shared mailboxes, distribution lists, aliases and calendar dependencies.

02

Licensing and DNS Setup

We procure the right licences, configure your domain DNS records including MX, SPF, DKIM and DMARC, and set up the Microsoft 365 tenant with correct regional and compliance settings.

03

Migration and Configuration

We migrate all mailboxes, contacts and calendars. SharePoint, OneDrive, Teams and security policies are configured. MFA is enforced on all accounts before cutover.

04

Training and Handover

We walk your team through Outlook, Teams, OneDrive and SharePoint. We provide a simple admin guide and continue support under your ongoing plan.

Ongoing Administration Retainer

After migration, we offer a monthly Microsoft 365 administration retainer from **RM 200 per month** covering: user add/remove, licence management, password resets, MFA troubleshooting, security policy updates and 365-related helpdesk support for your team. Most clients find this removes the burden of 365 management entirely from their internal staff.

Ready to migrate to Microsoft 365?

Get a free assessment and quote for your mailbox count and requirements.

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